

R. L. Deppmann Company

Job Title: Inside Service Technician

Reports To: Warehouse Supervisor

About Deppmann:

Our company focuses on helping people make better decisions. We are a company that is responsive to our customers and understands how our products work and interact in hydronic and plumbing systems. Our company culture is shaped by our Core Values: Knowledge, Responsiveness & Empowerment. We use these values to provide the best customer experience possible. Join the Deppmann team and experience the difference.

Who We Are Looking For:

We are looking for an individual that puts the customer first. This candidate's main duties are to focus on assembling and repairing pumps in our Inside Service area in Novi, MI. This position will continue to grow their troubleshooting and system knowledge. The right candidate will provide great responsive service to our customers and develop relationships with them.

Responsibilities:

- Assemble and repair pumps in house
- Develop a basic understanding of the products we sell
- Order & stock shop supplies and parts
- Maintain a clean and safe inside service area
- Handle inside service phone calls
- Advise purchasing agent of component shortages
- Help customers with repair status
- A backup to our warehouse staff, including assisting at our walk-in parts counter

Requirements:

- Basic Experience in Microsoft Office
- Ability to understand business systems
- A strong mechanical ability & able to operate shop equipment safely
- Forklift operation
- Ability to lift 75-pound boxes
- A strong desire to learn and succeed
- Great people skills

If you have these skills and the desire to join our successful team, please send your resume to the R.L. Deppmann Human Resource Department at jobs@deppmann.com