B&G Still Makes Them Like They Used To

(Because They Never Stopped) - *By Norm Hall*

RL DEPPMANN

Location
South Euclid, OH

Owner
Notre Dame College
Tom Meeks

The R.L. Deppmann Team
Christopher Durfee

Some engineers or contractors might wonder why someone would pay 10% or 15% extra for a Bell & Gossett pump. The combination of R. L. Deppmann's (RLD) knowledge and support with the quality and longevity of B&G's products make a strong case. Mix in B&G's commitment to product and parts availability, and there's no question why building owners demand B&G products.

Chris Durfee is one of the newer customer service representatives at Deppmann. In January, Chris answered a call from Tom Meeks, who is in charge of physical plants for Notre Dame College in Ohio. Here is his story of a B&G pump that spanned the ages.

Part History - It's Better Than A History Lesson - *By Chris Durfee*

Tom called me because the College had just purchased an older building with a hydronic system. There had been a freeze-up due to cold weather and insulation issues, and the building heating system was down. Tom needed parts for a B&G pump and called RLD.

Through a series of questions and camera shots, I determined the pump in question -- a series M1 -- was installed in 1954! I dug through the archives to find the pump and various other part numbers. Unfolding the pump's history, I found that it was later replaced by the Universal series of B&G pumps, which was replaced with the 1510 series, which was replaced by the e1510.

As a new employee at Deppmann, I was shocked to realize that over years of improvements in efficiency, the engineers at Bell & Gossett kept the parts similar. Those parts were still available at RLD, and in stock in our Richfield, Ohio office. The owner picked up the parts just a few miles from his building, enabling him to repair the pump and heating system in hours. Not bad for a pump that was older than my grandfather!

Did you know?

The name Xylem is derived from classical Greek, referring to the supporting tissues that help transport water and nutrients from a plant's roots to its leaves. This name personifies the company's promise to solve their customer's most challenging water problems, and to set industry standards for fluid technology applications and water solutions.